

e-Learning FAQ - for Academic Staff

There are weird symbols appearing in my documents *

This is a file encoding problem, which usually occurs in old HTML pages.

Cure: To fix individual problems, open the file in FrontPage, and replace the symbols if they do not look OK. Then select Format > Properties, click the Languages tab, and change "Save the document as" to "Unicode (UTF-8)". Save the file, then upload it to ePembelajaran@UMT.

If you have inherited a course that has a large number of these problems, contact mylearn@umt.edu.my and we can help you fix them in bulk.

Prevention: If creating new HTML documents, always use the new templates, available from the ePembelajaran@UMT front page. If editing existing documents, follow the directions above to convert them to Unicode before uploading to ePembelajaran@UMT.

* ePembelajaran@UMT 'Teacher/Editors' ONLY

Unique solution ID: #1063

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